

RETURNS

If you'd like to return something you receive from us, you can send it back and we'll exchange it or refund you*. All we ask is that you fill in one of these forms and put it in your parcel - you have 28 days to return any item, as long as it's unused and in its original packaging. We'll send you a replacement or refund as soon as we can.

* We may not refund returned products if not fully resaleable.

STEP 1: Tell us what you would like to return

PRODUCT CODE	PRODUCT DESCRIPTION	SIZE	COLOUR	QTY	REASON CODE*

* Please choose a reason code from below.

1. I changed my mind
2. I don't like the colour
3. The wrong item was sent to me
4. Item doesn't fit
 - a. Too big
 - b. Too small
5. Order was incomplete
6. Item is faulty (please state fault in box below)
7. Other (please tell us more)

STEP 2: Need a replacement or to exchange?

PRODUCT CODE	PRODUCT DESCRIPTION	SIZE	COLOUR	QTY	PRICE

Card Type Mastercard Visa Switch

Card Number

Expiry Date /

Valid From /

Card Holder's Name

Issue No. (Switch only) /

Signature Date ___ / ___ / ___

Card Security Code
(last 3 digits on the signature strip)

STEP 3: Packing it all up...

Pack everything up securely (don't forget to include this form) and post it back to us. Return address and label is overleaf. There is no need to contact us to let us know about the return. Also please remember to ask for a proof of postage from the post office, as we cannot be held responsible for goods lost in transit to us without it.

STEP 4: And finally...

Fill in your personal details below to help us out with your Return.

Name:

Address:

Postcode

Order Number:

THANK YOU!